

Business to Business Zoom Conference Series

Hey Maine, How Are You?

Topics:

- Health in the headlines
- How are you, really?
- Why is this a movement?
- Employee and community engagement





Ed Gilkey, MD, MS, MBA, CPE Senior Physician Executive Northern Light Beacon Health



Jim Jarvis, MD, FAAFP
Senior Physician Executive
Incident Command
Northern Light Health
Director, Clinical Education
Northern Light EMMC



Suzanne Spruce, SVP Chief Marketing and Communications Officer Northern Light Health



Anthony Ng, MD, DFAPA
Medical Director
Community Services
Northern Light Acadia Hospital



Greg LaFrancois SVP Northern Light Health President Northern Light AR Gould Hospital

Legal Disclosure:

The Coronavirus pandemic is an ongoing, continuously evolving situation.

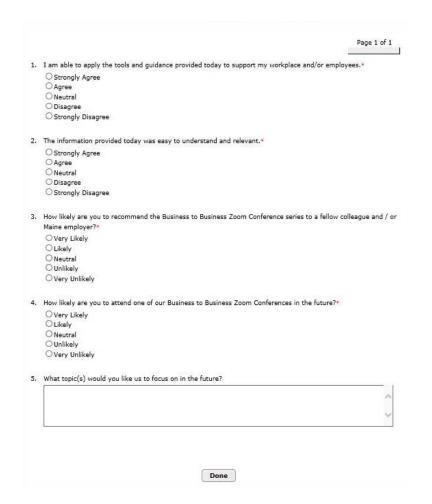
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Ask us questions – give us feedback – this hour is for you

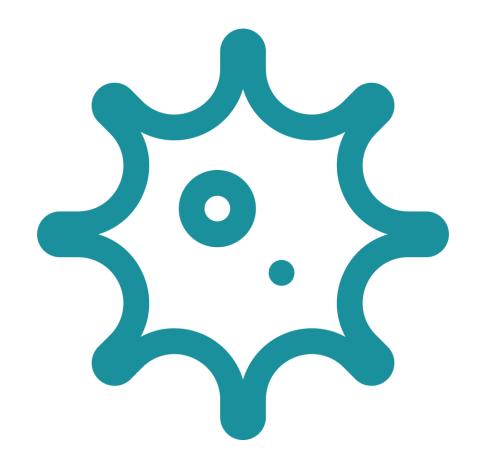
 Please use the <u>Q and A</u> function to ask your questions at anytime.



Health in the headlines

XBB.1.5

- What is it?
- Why should we be concerned?
- How do we protect ourselves?



Easy access to schedule your vaccine, booster, or Flu shot

COVID-19 (Coronavirus) Portal - Public Vaccination (northernlighthealth.org)

🕸 Northern Light Health.

Public Vaccination

COVID-19 Vaccination and Booster Eligibility Updates

Booster dose appointments for Pfizer, Moderna, and Johnson & Johnson COVID-19 vaccines are now available for people 18 and over who meet criteria.

People 5 years or older are currently eligible to schedule a COVID-19 vaccination.

Important:

- Community members under age 18 who would like to be vaccinated, must have a parent or guardian complete and initial the online scheduling form on their behalf.
- In addition to scheduling a vaccine using the online process, patients under 18 are be required to bring a completed consent to treat form signed by their parent or guardian to their appointment.
- Patients under the age of 16 must be accompanied by a parent or guardian to their vaccination.
- If you have any questions please call: 207-204-8551*

Scheduling your vaccination:

- . If you cannot find an appointment that works for you at a Northern Light Health location, please visit the state COVID-19 vaccination sites list.
- Please print your appointment confirmation and bring it with you. Vaccination candidates will receive an email confirming their vaccination location



Good Health Is Good Business 1.12.23

^{*}Long distance or carrier fees may apply.

A movement designed to connect on a human level

The How Are You Movement

HOW ARE YOU? Is a celebration of humanity, of caring for one another, that asks the simple question everyone should ask themselves to live their best,

healthiest life.



Brand Strategy Evolution

- Our reputation was solidified by how we responded to COVID.
- How we choose to rally around Maine's needs demonstrates that we can be trusted.
- From behavioral health to access to providing care at home or digitally, we can show up
 for Maine in ways that others can't or won't.
- Mainers need new clinicians just as much as clinicians need to connect with their communities.

Our Opportunity **Human Connection**

Relevance

A construct for reaching our audiences



Living

I'm going about my daily activities and living life. Clinical care, doctor appointments, and hospitals, are not what I'm thinking about. I notice brands that are relevant to me.

Thinking

I'm feeling something so I'll research health topics and explore symptoms and general conditions online. My health is now an active consideration.

Solving

I must take action to think about or solve for care. Where will I go for a diagnosis or treatment? How will I get there? Who will provide care?

Launch. Full page newspaper ad

How are you?

Yes. You. How are you, really? We know it's a question Mainers rarely ask themselves. It's also one of the most overlooked questions in the English language. But since we live in a time when people everywhere are feeling more disconnected than ever before, we think it's a perfect time to ask. And get real answers.

So, take a moment to ask yourself: Have you had a physical this year, or this millennium? Are you feeling alone? Would you like to tell someone about it? Are you pretending that a pain you're feeling isn't really there? Are you or the woman closest to you up to date on your mammogram?

Whatever the answers may be, please remember that staying connected to your health and that of your loved ones is the healthiest thing you can do. So, ask away. Then connect with us at northernlighthealth.org/how are you.



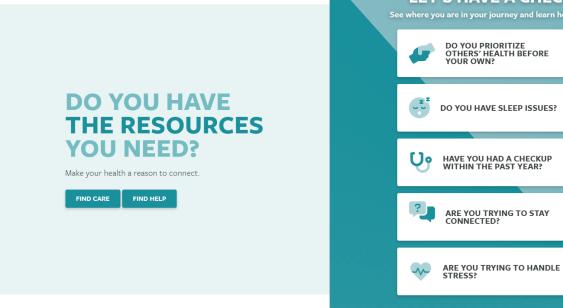


How Are You Content Hub

Our How Are You Content Hub gives people active steps to engage with their physical and mental health.

One of the most engaging is our check-in on the far right. We ask people health-related questions and give them an opportunity to see their results.

There are links to resources for more information on health-related topics and what's most important for people's health.



WAYS TO GET STARTED

GET MY RESULTS





Landing Page Activation

Traffic and call to actions climb as we continue to ramp up the campaign.

Our average time on page is over 2:35

(The average for a full site visit is under one minute)

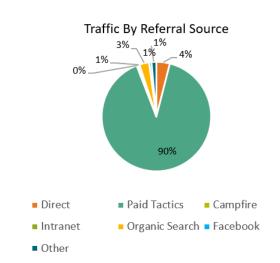
Northern Light Health How Are You Page Analytics

Total Pageviews Avg. Time On Page **Completed Check In Quizzes** 2:35 52 24,897





Top Clicked Elements	Clicks
Get My Results	126
Visit Our Website	36
Schedule Physical Exam	33
Get Involved	31
Find Help	30
Find Care	28
Focus on your Wellness	28
Check On Yourself	27
Sign Up for Latest News	24
Focus on Your Behavioral Health	20
Schedule a Screening Mammogram	18



Why connecting with people makes for better health (Dr Ng)

When we don't connect

- More alone in our experience and feelings
- "Only I have this problem"
- Become tunnel vision
- Feelings of sadness, anxiety and anger
- Find substitute connections, i.e., social media
- Using maladaptive skills



When we're connecting more

- Feeling the experience is shared
- Feel one receive and not just giving
- Greater life and work satisfaction
- Greater resilience
- Better mental health
- Better physical well being







Putting our movement into action

Roundtable Discussion: Ask us your questions using the Q and A function



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Tools you can use:

https://northernlighthealth.org/Resources/Safe-Return-to-Business

Register and save the date for Thursday, February 9



Zoom Business to Business Conference Series

GOOD HEALTH IS GOOD BUSINESS

Learn how to support your employees and your customers to operate a safe and healthy business.

Leading through Challenging Times - Forming New

Partnerships to Deliver on a Promise

Thursday, February 9 at 11 am

The Zoom meeting ID will be sent to you upon registering



Panelists:

Jim Jarvis, MD, FAAFP Senior Physician Executive Incident Command, Northern Light Health Director, Clinical Education Northern Light Eastern Maine Medical Center To Be Determined Title Workplace

To Be Determined Title Workplace To Be Determined Title Workplace

Moderated by:

Ed Gilkey, MD, MS, MBA, CPE Senior Physician Executive Northern Light Beacon Health

PLEASE REGISTER
BY CLICKING HERE
BEFORE JOINING THE MEETING

Attendees are asked to join the conference by Zoom and listen to audio using your computer only. Please do not dial in while also connected via your computer. The dial-lin number is for those not joining by computer. This will help accommodate a larger number of participants. See you Thursday!

Please contact Lanie Abbott for more information lwabbott@northernlight.org



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